

Mobility Products Service Training Course



Our one day basic-level service training course is held at our Ilminster Head Office numerous times throughout the year. The course is aimed at Engineers and offers a comprehensive overview of the Electric Mobility range of mobility products. The training will cover fault finding for both mobility scooters and powered wheelchairs.

The course will be conducted by our Company Senior Product and Training Technician – James Tucker. James has been working at Electric Mobility for 13 years and has in-depth technical knowledge about our product range.

This course will be of benefit to new Engineers joining the industry, or as a refresher course for existing Engineers. The purpose of this course is to develop an Engineer's understanding and familiarity with our product range. This will help save time when servicing one of our products.

Please note these courses do not cover You-Q products however if you would be interested in attending a future course covering Rascal Rehab Products please use the contact details on the booking form.

A typical service training course will cover the following topics*:

- **Introduction.**

The course starts at approximately 9:30am.

- **Electric Mobility Company Profile.**

- **Batteries.**

A presentation by Matthew Major from MK Batteries who will discuss care and maintenance of batteries as these are a vital component to the longevity of the mobility product.

- **Electric Mobility Product Overview.**

- **Fault Finding and Servicing.**

There will be a presentation on how faults are displayed in the different control systems, what to check for, and ways in which these faults can be resolved. This will be carried out using fault finding software, multi-meters and other tools from controller manufacturers. This course covers the testing of motors, brakes, batteries, chargers and any other components within the electrical circuits of the product. We will also highlight the main fault codes on the Penny & Giles and Dynamic controls system, as the two leading suppliers to our industry.

- **Customer Help and Support.**

- **Summary.**

To finish at approx. 4:00pm.

The course will be split into approximately two equal sessions on the day, with lunch provided. There will be plenty of time for Questions and Answers during the day if you have specific things you want to ask.

2013 Training Course Dates - Ilminster

- 12 February
- 2 April
- 21 May
- 2 July
- 20 August
- 8 October
- 19 November

This course is **FREE** to Engineers working for an Electric Mobility Retailer.

To book your place on the course please complete the booking form below and return to Sharon Newton. Alternatively, if you have any questions feel free to contact Sharon using the contact details below.

- **Telephone:** 01460 258118
- **Email:** Sharon@electricmobility.co.uk
- **Fax:** 01460 258125
- **Post:** FAO Sharon Newton, Electric Mobility, Canal Way, Ilminster, Somerset, TA19 9DL.



Booking Form

Organisation Name:

Organisation Address:

Tel No:

Date of course: 20 November 2013

Attendant Details:

| Name | Job title | Email address |
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Do you require details of a local B&B? Please indicate...

YES NO

Please note: Places cancelled less than two weeks before the course date or non-attendance will incur an administration fee of £25.00.